



## IOM Poland CALL FOR APPLICATIONS

Reference Number : **PLCFA22-052**  
Position Title : **Cash-Based Intervention (CBI) Infoline Clerk (Field Assistant)**  
Duty Station : **Rzeszów, Poland**  
Type of Appointment : **Special Short-Term Ungraded Contract**  
Closing Date : **Open-ended**

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. The International Organization for Migration (IOM) is committed to the principle that humane and orderly migration benefits migrants and society. As the leading international organization for migration, IOM acts with its partners in the international community to: assist in meeting the growing operational challenges of migration management; advance understanding of migration issues; encourage social and economic development through migration, and; uphold the human dignity and well-being of migrants.

IOM has been active in Poland since 2002 under an agreement with the Polish government and conducts various migration programs, including activities supporting the integration of male and female migrants into Polish society. IOM in Poland implements projects aimed at the private sector to promote ethical recruitment, respect for the rights of migrants and migrant women as well as the elimination of forced labour from value chains and the prevention of human trafficking.

### **Context:**

IOM expanded operations in Poland in response to the Crisis in Ukraine, through provision of multisectoral humanitarian assistance, resilience support, mobility and needs monitoring. This includes protection, site management support (SMS), shelter and non-food items (NFIs), cash-based interventions (CBI), health, displacement tracking, and others.

Under the overall supervision of the Chief of Mission and the direct supervision of the CBI Officer, the successful candidate will provide support in cash-based intervention of IOM Poland.

### **Core Functions / Responsibilities:**

1. Maintain close communication with different stakeholders, including civil society and local officials, to initiate and implement the projects in target communities;
2. Provide oversight over field based activities, including the work of implementing partners;
3. Support in carrying out project assessments, surveys, and monitoring activities with target communities; assist in data collection;
4. Support in carrying out consultations with beneficiaries and other stakeholders to ensure that interventions align with the context and needs in target communities; document minutes and notes from stakeholder consultations.
5. Participate in assessments of eligibility of beneficiaries for different support within the programme according to set criteria; maintain beneficiaries' records and compile short stories, case studies, and reflections from targeted beneficiaries;

6. Respond to and maintain a register of the calls received from the cash-based interventions (CBI) beneficiaries.
7. Answer the questions of the Beneficiaries and take immediate action when it comes to a problem such as a lost/stolen financial assistance card or lost pin code, etc.
8. Carry out data entry under the supervision of the CBI team leader.
9. Submit timely and clean data to the CBI team leader for analysis, using the formats provided.
10. Report to the CBI team leader on any challenges for follow-up.
11. Perform such other tasks as may be assigned.

## ***Required Qualifications and Experience***

### **Education**

- High school diploma with three years of relevant working experience; or,
- University degree in Finance, Economics, Social or Political Sciences, Business Administration, or relevant fields from an accredited academic institution with one year of relevant working experience.
- Master's degree in above fields an advantage.

### **Experience and Skills**

- Experience in cash-based / CBI initiatives and programmes or other relevant work experience.
- Proficient in Microsoft Office applications e.g. Word, Excel, E-mail, Outlook;
- Demonstrated ability to work well under pressure and keep deadlines;
- Attention to detail, ability to organize work in a methodical way;
- Strong work ethics and commitment.

### **Languages**

Fluency in **Russian and/or Ukrainian** (oral and written) is required. Fluency in **English and/or Polish** is advantage.

### ***Required Competencies***

IOM's competency framework can be found at this [link](#).

### **Values**

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

### **Core Competencies – behavioural indicators**

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

***Other:***

IOM is committed to a diverse and inclusive environment.

This post is subject to local recruitment. Only those holding a valid residence and work permit for Poland will be eligible for consideration.

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

At the time of recruitment, all candidates must disclose any known relative or spouse who works for IOM. Candidates may also be requested to provide documentary evidence of academic degree(s), professional licenses, and proof of no criminal records as relevant to the requirements of the position advertised.

Appointment will be subject to certification that the candidate is medically fit for appointment, verification of residency, visa, and authorizations by the concerned Government, where applicable.

**Vaccination against COVID-19 will be required for IOM personnel who are hired or otherwise engaged by IOM. As part of the mandatory medical entry on duty clearance, candidates will be requested to provide evidence of full vaccination.**

***How to apply:***

Interested candidates are invited to submit their application including a **CV and a completed Personal History Form in English by email to: [IOMPolandHR@iom.int](mailto:IOMPolandHR@iom.int)**, specifying the vacancy reference number **PLCFA22-052 and full name** in the subject line.

Please click this link to access [the Personal History Form \(two pages\)](#).

Due to the volume of applications received, IOM Poland will not be able to respond to all inquiries about the application status and will only contact shortlisted candidates.

***Posting period:***

From 10 May 2022 – open-ended